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ZBS QUALITY POLICY STATEMENT

Zanzibar Bureau of Standards (ZBS) recognizes that **Quality** is the integral part of its daily working activities that primarily focus to meet customer satisfactions and strive for exceeding their expectations by undertaking Standardization and Quality Assurance of commodities and services through ZBS Quality objectives comprehensively.

ZBS **Quality Management System** is effectively in line with **ISO 9001:2015**, where top management and staff are committed to continual improvement by ensuring efficiency in managing activities performance through effective trainings.

This **policy** is communicated to all customers and employees transparently; ZBS complies with all of its requirements by acting with impartiality and confidentiality to services and activities.

A handwritten signature in black ink, appearing to read 'Rahima A. Bakar', is positioned above a dotted line.

RAHIMA A. BAKAR

DIRECTOR GENERAL